

Why Customers Love MERIT



We help clients with our trusted engineers and 24/7 Help Desk regionally located in Virginia and Rhode Island. Our team delivers great value with best-in-class IT service based on our three pillars of success:



CONNECT

We connect your people with technology, so your company can connect with your customers.



EMPOWER

We teach your workers how to harness the power of software to increase their skills, improve work-satisfaction and drive your business forward.



PROTECT

We engineer a cyber shield around your company to deter bad actors, then use phishing education to teach your workers what to avoid. Our three layered protection is a managed security center which isolates and removes potential threats if bad actors penetrate your defenses.

▶ A Good Fit [Our Ideal Customer]

- ▶ A company with 25-50 computer-users
- ▶ Remote workers who need secure and fast internet access
- ▶ Wants technology to drive their business
- ▶ Needs Cyber Security
- ▶ Uses Microsoft suite of tools: Teams, M365, Outlook, Voice over IP phones
- ▶ Engaged leadership
- ▶ Has a growth plan
- ▶ Wants IT Compliance with CMMC and NIST

Trust But Verify (TBV)

Trust But Verify (TBV): starts with our detailed on-boarding process which enables vital reports with timing and cadence to give you confidence.

▶ Your daily proof that MERIT is working for you

1. On-boarding: proprietary research starts your team on the right course from day one
2. Daily confirmation of internet, servers and back-ups
3. *Weekly Summary Report* of virus threats and tickets
4. *Monthly Executive Summary* of your cloud, PCs and health status
5. *Quarterly Business Review* provides a total technology report



WEEKLY SECURITY BRIEFING and PHISHING EDUCATION

Your employees are your most important asset. We continually help them understand your technology so they can do more for your customers. The Security Briefing and phishing education is sent to each of your employees, helping them use technology more effectively while they learn how to keep your company safe from bad actors.

About MERIT 2.0

MERIT was founded in 1983 and was re-branded in 2020 as MERIT 2.0. Our Mission Statement is to educate every worker at every client and provide them the technology to improve.

How to Contact MERIT 2.0

SERVICE/REPAIRS/HELP DESK:
service@meritsolutions.net
or call 757-420-5150
www.meritsolutions.net